

RETURN POLICY

Your original sales receipt is necessary for ALL refunds and exchanges. Please keep it in a safe place.

REFUNDS: We accept refunds of eligible items within 15 days of the original purchase date.

DELL products are non-refundable for any reason other than manufacturer defect. We accept refunds on manufacturer defective DELL products within 30 days of original purchase date. Dell products must be returned with all parts; peripherals & packaging. After 30 days you must deal directly with DELL (866)-798-9002

EXCHANGES: Cellular Phones, Tablets, & Digital Cameras are eligible for exchange only within the first 15 days of purchase, and must include all parts & peripherals.

We perform exchanges of other eligible items within 30 days of the original purchase date.

The following items are exchange only, and can only be exchanged for the same product: GPS units, batteries, chargers, voltage converters, international tip travel adapters, Headphone splitters, data & sync cables, CD players, memory cards, USB flash drives, hard drives, software, DVD players, and computer peripherals including laptop chargers.

The following items are non-refundable and non-exchangeable: Phone cards, SIM cards, SIM/Phone Combos, prepaid phones, disposable batteries, and damaged or neglected items.

Open box, floor model or B-stock items sold at a discount will be considered final sale and will not be accepted for return.

Returned merchandise must include all original parts, & peripherals. Items must in re-sellable condition and must be free from damage, including but not limited to dents, scratches, cracks, abuse or defacement out of normal use. Promotional items & Bundled items must be returned in combination as they were sold on the original sales receipt. Partial returns or exchanges on bundles will not be accepted.

All refunds will be in the same form as your original purchase, with the exception of cash and debit refunds over \$50.00; which will be mailed from our corporate office in the form of a check. Refund checks will be mailed within 30 days of the merchandise return.

U.S.P.S. DOES NOT deliver inside of airport terminals, as a result returns must be shipped via FedEx or UPS.

APW Brands reserves the right to deny any return or exchange & modify its return and exchange policy at any given time.